



RULES REGARDING STAYING WITH PETS

Regulations and rules regarding staying with pets have been created to guarantee your comfort as well as comfort of guests who stay at our hotel without pets. Thank you very much for respecting them.

1.

Clients who have well-bred pets older than 6 months are welcome at our hotel. The surcharge for every pet is 15 EUR/night and covers the costs for extra cleaning of accommodation units and other hotel spaces.

2.

In order to guarantee comfort of clients, a maximum of 1 medium-sized or 1 big pet, or 2 small pets can stay in one room. A dispensation can be granted only if approved by an authorised staff member of the accommodation provider or the hotel management.

3.

Pets are allowed at the hotel only with valid vaccination cards that prove the respective animals are healthy. The cards must be shown when clients check in.

4.

Pet owners are fully responsible for any damage caused on the hotel property or the property of hotel guests, for endangering health or life of hotel guests or other people inside the hotel, including the staff of the accommodation provider. Any damage of the hotel property must be reimbursed by the respective pet owner in its entirety. The financial compensation shall be based on the determined damage which is submitted to the respective client within the due date determined by the accommodation provider. In the case of any damage, the respective client undertakes to make an advance payment of 50 EUR to cover it. If the final determined damage exceeds the advance payment, the client undertakes to pay the complete amount.

5.

By booking a hotel stay and paying for accommodation with a pet, every client declares to have been acquainted with these rules.

6.

Every client is aware of the fact that if any of these rules are violated, the accommodation provider is entitled not to accept the respective client with a pet or to terminate their hotel stay without any financial or non-financial compensation.



Additional rules regarding staying with pets:



Pets are forbidden to enter areas where meals and drinks are served (hotel restaurant, lobby bar).



Pets are not allowed to enter the wellness centre and to stay there.



Every pet must wear a muzzle in all common hotel spaces. It must be kept on a leash so that it cannot move freely.



It is not allowed to leave pets inside the hotel unattended for more than 1 hour.



Pets cannot be left on beds or other furniture that is meant for clients.



It is not allowed to use baths, showers and sinks for washing pets.



Dishes meant for serving meals and drinks to clients cannot be used for feeding pets.