



**GREEN INN**  
**HOTEL**  
OSTRAVICE

## Hotel Rules and Regulations

1. The purpose of these Hotel Rules and Regulations is to set clearly defined rules, rights, and obligations for all guests accommodated in hotel GREEN INN in Ostravice.
2. Every guest staying at our hotel needs to be registered in the registry of accommodated guests. The accommodated guests registry is maintained by the front desk clerk, who also provides the room keys.
3. All accommodated guests are required to familiarize themselves with the provisions set forth in these Hotel Rules and Regulations.
4. Smoking and usage of any electrical appliances (such as cookers, irons, or electric kettles) which are not part of the room amenities is forbidden in all rooms. Designated smoking areas are on the balconies, terrace, or the space in front of the building.
5. You can reach the front desk from your hotel room by dialling 1555.
6. There is not a NOSTOP service at the front desk, therefore, please arrange all your requirements by 10:30 p.m. In the event a serious problem occurs between 10 p.m. and 4 a.m., please call the night guard, Mr. Pavlík, at +420 732 735 487.
7. Buffet style breakfast is served from 7 a.m. to 10 a.m. in the golf club restaurant. The restaurant is open until 10 p.m., last orders are received by the kitchen at 9:30 p.m.
8. Wi-Fi internet connection is public, it is available in all rooms and throughout the hotel for free and there is no password.
9. In case of consuming any goods from the minibar, please fill in the form available on the table and hand it in at the front desk when settling the bill upon check-out.
10. It is forbidden to enter the hotel building in spiked golf shoes. Please change your shoes in the Caddy room.
11. Entry to the wellness area is free for all hotel guests. However, prior booking at the front desk it is mandatory. You will obtain your access chip to the wellness area at the front desk. For security reasons, the sauna is automatically switched off at 10 p.m.
12. Please leave your room by 11 a.m. when checking out. When leaving the room, all guests are required to close the windows, turn off the lights, or potentially, to switch off other electrical appliances, to lock the room, and hand in the key at the front desk.
13. Each accommodated guest is under strict obligation to observe the provisions set forth in this Hotel Rules and Regulations.

In Ostravice, dated November 1, 2017 / Hotel management

