HOTEL EISSEE 2.800 m Mölltaler Gletscher

HOUSE RULES / GUEST INFORMATION
HOTEL EISSEE AM MÖLLTALER GLETSCHER

Welcome to Hotel Eissee am Mölltaler Gletscher. To ensure a pleasant, safe and relaxing stay for all guests, please observe the following information.

ARRIVAL AND CHECK-IN:
Arrival at the hotel is possible until 3:00 p.m. Check-in is available from 1:00 p.m. Please plan your arrival according to the transport and gondola operating times and contact us in good time if you are delayed.

CHECK-OUT:
Check-out is possible until 10:00 a.m. on the day of departure. Please return your room key or key card and take all personal belongings with you.

BREAKFAST AND DINNER:
Breakfast is served daily from 7:30 a.m. to 9:30 a.m. Dinner is served daily from 6:00 p.m. to 7:30 p.m. For special requests, please contact our team in advance.

Room cleaning and environment:
Rooms are cleaned daily. If you do not wish to have your room cleaned, please place the relevant sign on your door. Towels will be changed on request.

QUIET HOURS, SAFETY AND SMOKING:
Quiet hours are from 10:00 p.m. to 7:00 a.m. Please be considerate of other guests. Smoking is not permitted in any indoor area, especially in guest rooms and common areas. Please observe marked escape routes and follow staff instructions.

HOTEL PROPERTY, PETS AND LIABILITY:
Please treat rooms, furnishings and equipment with care and report any damage or loss immediately. Pets are not permitted unless agreed in writing in advance. The hotel is liable for personal belongings only within the limits required by law.

EMERGENCY CONTACTS:
In an emergency, please contact the hotel staff immediately.
Restaurant manager: 0676/9027903. **Gastronomy manager:** 0664/88799970.

These house rules form part of your stay. If you have any questions or special requirements, our team will be happy to assist you. We wish you a pleasant stay at the Mölltaler Gletscher.